

Georgetown Recreation Center KIDS' CLUB POLICIES

1. Kids' Club is for children ages 1 – 7. Age limits are strictly enforced.
2. Payment must be made at the Recreation Center customer service desk before dropping your child off. Kids' Club Staff cannot accept payments.
3. Each child must have an up-to-date Client Profile in the parent's overall Xplor account that includes an ID photo, health/medical information, and a signed City of Georgetown liability waiver.
4. Parent must check children in and out of the Kids' Club each visit.
 - The person signing in must also sign the child out – a child will not be released to a different person.
 - If not the Parent, the person using the service must be another ADULT within the same family account in XPlor (please see FACILITY RULES.)
 - Parent must remain inside the facility or on the trail through San Gabriel Park.
 - ✓ *If using the trail, please have your phone on and be prepared to come back immediately if staff calls.*
 - Parents are not permitted to stay in the room during Kids' Club service hours, though they are welcome come into the play area for up to 10 minutes at check-in to help acclimate their child.
5. The room ratio is 1 staff member for every 10 children. When there are two staff members, up to 20 children can be supervised.
6. Staff will not change diapers – parent/guardian will be asked to do so if it becomes necessary.
 - Please use the changing tables in facility restrooms for diaper changes.
 - There is a child-sized bathroom inside the Kids' Club area for those that are potty-trained.
 - If your child is currently potty-training, please take her/him to the restroom before your visit. Please let staff know so they can help and encourage your child.
7. Sick children are not permitted to use the Kids' Club.
 - The staff reserves the right to refuse entry to visibly sick children.
 - If a child becomes ill during visit, staff will find parent and request immediate pick up in order to prevent others from getting sick, too.
 - Refunds will not be given for dismissals due to behavior or illness.
8. In case of an accident/injury or severe behavior issues (# 9), parents will be notified immediately. For minor issues, parents will be updated when child is signed out.
9. When a child is crying and inconsolable, or his/her behavior is disruptive or harmful to self/others, and s/he will not respond to distraction/redirection/correction, the parent will be found and asked to sign the child out for the day.
 - Refunds will not be given for dismissals due to behavior or illness.
 - The Staff will fill out a behavior report to document each event. Any child having recurring behavior issues will have their Kids' Club privileges revoked until the issues are corrected.
 - Not all behavior is *bad!* Some small children just aren't ready for the Kids' Club environment or separation from the parent yet.
10. Kids' Club Staff will not administer medications; please dose your child before or after your visit.
11. Outside of the Kids' Club service hours, members are welcome to use the room when the Georgetown Recreation Center is open.
 - For the safety of your children, they must be directly supervised by an adult at all times.
 - Please do not try to use the play yard; you will be locked outside.
 - Please put toys away when finished and turn off lights.